



SA Water House Visitor Guide

Wakefield Street entrance



Government of
South Australia

Welcome to SA Water House

We understand that it can be helpful to plan your visit to SA Water House, in the Adelaide CBD. This guide will make your visit easier.

This guide shows people visiting SA Water House:

- how to enter **from the Wakefield Street entrance**
- where the public spaces in the building are
- how you can access each area.

We acknowledge that SA Water House is on Kurna land.



Acknowledgement of Country

SA Water acknowledges the Traditional Owners of Country throughout South Australia. We recognise their unique and continuing connection to lands and waters. We pay respect to Elders past and present and extend that respect to all Aboriginal and Torres Strait Islander peoples visiting or living in South Australia.

Ground floor

Accessibility features offered on the ground floor of SA Water House when you enter from Wakefield Street through the revolving doors (1).

SA Water House has a rectangular ground floor that is spacious and usually not very busy. If you prefer not to use the revolving door, there are automatic sliding doors at the Angas Street entrance. Please refer to the guide 'SA Water House Visitor Guide - Angas Street entrance' for details.



Ground floor

- 1** Entrance via Wakefield Street through automatic sliding door.
- 2** Accessibility button next to the entrance to slow down the revolving door.
- 3** Lift access to the Learning Centre on level 1.
- 4** Accessible toilet.
- 5** Stairs leading to the Learning Centre on level 1.
- 6** Comfortable sitting area for public use.
- 7** Cafe with seating and tables for public use.
This area gets busy and noisy between 12pm and 2pm.
- 8** Concierge and security desk, located in the centre of the hallway between both entrances. The team is available 24/7.
- 9** Customer service desk, located closer to Angas Street, available from Monday to Friday, 8:30am to 4:30pm
- 10** An automatic sliding door if you wish to exit the building onto Angas Street.

If you face SA Water House from the Victoria Square fountain, the Wakefield Street entrance will be on your left.



The northern entrance on Wakefield Street has two automatic sliding doors that can be used for entering and exiting.



The revolving door has an **accessibility button** which slows down the door. The button is located on the right side of the door frame and about 1 metre above ground.



When you enter through the revolving door, there **is lift access** to your left that takes you to the Learning Centre on level 1.



There is one **accessible toilet** near the revolving door on the left side of the stairs.



There are **36 stairs** to the Learning Centre on level 1. You do not need a visitor pass to visit the Learning Centre.



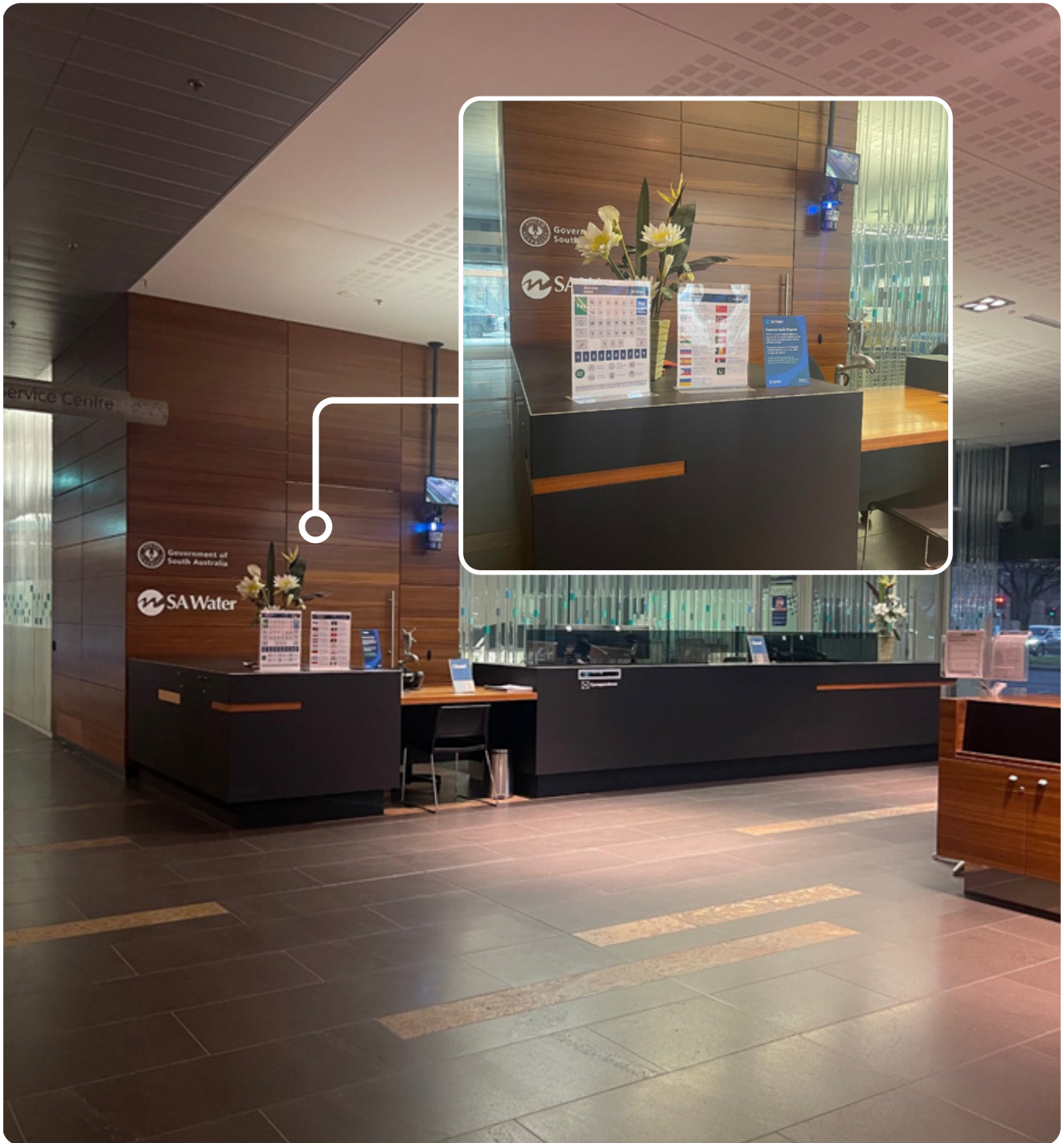
The cafe is in the centre of the ground floor and is open from 7am to 4pm, Monday to Friday. It has plenty of seating for the public.



The **conciierge and security desk** is located on the left wall as you enter from the revolving door. There will always be at least two security guards on duty. If you require assistance, they will be happy to help you.



The front counter is located on the right side if you move straight ahead from the revolving door entrance. You will go past the cafe on your right and the concierge desk on your left. Our customer service front counter is staffed Monday to Friday between 8:30am and 4:30pm. There is public seating available near the front counter.



We hope this guide makes your visit to SA Water House easier.

If you have feedback to help us improve our accessibility, please contact us in the way that best suits you:



Email us at accessibility@sawater.com.au.



Call 1300 SA WATER (1300 729 283).



In person at SA Water House
(8:30am to 5:00pm, Monday to Friday).



Contact us via web chat
(8:30am to 5:00pm, Monday to Friday)

Thank you.